

How to use USM Student email?

1. We recommend you to use Internet Explorer or Mozilla Firefox browser.
2. To use USM Student email; please go to

<http://www.student.usm.my> ;

and please read details in the website.

To log on into your email, please go to

<http://www.outlook.com/student.usm.my>

3. Your User Name is your full USM email address
4. For existing student; your password is your IC @ Passport Number
5. For new student, your password will be in new format:

The new format :

Id* followed by 6 last characters of your IC @ Passport Number, and end with #

eg. Student with IC Number 987654**321012** will have

Id***321012**# as his password.

Password is Case Sensitive. Alert that I character in Id is in capital letter.

To change your password, please go to <https://self.usm.my>

6. Your new password must consist of Alphabet, Number, AND also Symbol.

Other Frequently Asked Questions

Question:

- I have difficulty to access USM email using Internet Explorer
- I cannot send attachment using Google Chrome
- I cannot send my thesis to turn- it-in using Google Chrome

Answer:

Until Microsoft & Google can resolve the issue, we suggest you to use Mozilla Firefox browser.

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Question:

I don't have Mozilla Firefox. Where can I download Mozilla Firefox?

Answer:

You can download Mozilla Firefox at getfirefox.com

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Question:

<https://self.usm.my> did not allow me to change password

Answer:

Your new password must consist of Alphabets, Numbers, Symbols. AND do not use your name, IC, number or easily guess password.

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Question:

What is a symbol?

Answer:

Symbol represents by ~`!@#\$%^&*()_:"';'<>?,.

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Question:

I cannot connect to USMSecure (wifi) after I changed my USM account (email)

Answer:

** Please use your new USM account ID (email) and password when setting USMSecure .
You must change password of your USMSecure wifi connection same as USM account ID (email) password.

For Wireless Configuration, please follow steps below:

Manual Configuration

- 1. Connect to USMWireless wifi**
- 2. Log on into configportal.usm.my (Warga USM)**
- 3. Key in your User Name and Password**
- 4. Select your operating system and follow the instructions.**

Wizard Base

- 1. Connect to USMWireless wifi**
- 2. Visit configportal.usm.my**
- 3. Click link XpressConnect**
- 4. Follow the instructions.**

You can visit Wifi Counter at Building D37, PPKT to reset Password (ONLY for Netbook)

Please visit www.student.usm.my for more FAQ / help

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